

Topcroft Parish Council

GENERAL DATA PROTECTION REGULATIONS POLICY

1. Your Personal Data – What Is It?

“Personal data” is any information about a living individual which allows them to be identified from that data (for example a name, photographs, videos, email address, or address). Identification can be by the personal data alone or in conjunction with any other personal data. The processing of personal data is governed by legislation relating to personal data which applies in the United Kingdom including the General Data Protection Regulation (the “GDPR”) and other local legislation relating to personal data and rights such as the Human Rights Act.

2. Council Information

This Privacy Policy is provided by the Parish Council, which is the Data Controller for your data.

- Website: <http://topcroftpc.norfolkparishes.gov.uk>
- Correspondence and Office address: The Clerk to Topcroft Parish Council, Lodge Farm Bungalow, Rushall, Diss Norfolk. IP21 4RT

• Who are the Data Controllers?

- **Topcroft Parish Council**
- Other local authorities: District and County Council

3. Data Protection Officer

- The Clerk is the Data Protection Officer

4. What Personal Data is Collected?

- Names, titles, and aliases, photographs;
- Contact details such as telephone numbers, addresses, and email addresses;
- Where they are relevant to the services provided by a Parish Council, or where you provide them to us, we may process demographic information such as gender, age, marital status, nationality, education/work histories, academic/professional qualifications, hobbies, family composition, and dependants;
- Where you pay for activities or facilities, or are paid by the Council for services or expenses, financial identifiers such as bank account numbers;
- Website data:
 - Subscribers’ email addresses
- Information collected automatically from use of the service:
 - Interaction with email messages
- Information from other sources – provided by other local authorities
- Any communications you send the Parish Council – paper, email

5. The Parish Council will comply with Data Protection Law. This says that the Personal Data we hold about you must be:

- Used lawfully, fairly and in a transparent way.
- Collected only for valid purposes that we have clearly explained to you and not used in any way that is incompatible with those purposes.
- Relevant to the purposes we have told you about and limited only to those purposes.
- Accurate and kept up to date.
- Kept only as long as necessary for the purposes as per the Data Information Audit Document.

Topcroft Parish Council

- Kept and destroyed securely including ensuring that appropriate technical and security measures are in place to protect your personal data to protect personal data from loss, misuse, unauthorised access and disclosure.
- 6. We Use Your Personal Data for Some or All of the Following Purposes:**
- To deliver public services including to understand your needs to provide the services that you request and to understand what we can do for you and inform you of other relevant services;
 - To confirm your identity to provide some services;
 - To contact you by post, email or telephone;
 - To help us to build up a picture of how we are performing;
 - To prevent and detect fraud and corruption in the use of public funds and where necessary for the law enforcement functions;
 - To enable us to meet all legal and statutory obligations and powers including any delegated functions;
 - To carry out comprehensive safeguarding procedures (including due diligence and complaints handling) in accordance with best safeguarding practice from time to time with the aim of ensuring that all children and adults-at-risk are provided with safe environments and generally as necessary to protect individuals from harm or injury;
 - To promote the interests of the Parish Council;
 - To maintain our own accounts and records;
 - To seek your views, opinions or comments;
 - To notify you of changes to our facilities, services, events and staff, councillors and role holders;
 - To send you communications which you have requested and that may be of interest to you. These may include information about campaigns, appeals, other new projects or initiatives;
 - To process relevant financial transactions including grants and payments for goods and services supplied to the Parish Council
 - To allow the statistical analysis of data so we can plan the provision of services.

Our processing may also include the use of CCTV systems for the prevention and prosecution of crime.

7. What is the Legal Basis for Processing Your Personal Data?

The Parish Council is a public authority and has certain powers and duties. Most of your personal data is processed for compliance with a legal obligation which includes the discharge of the Parish Council's statutory functions and powers. Sometime when exercising these powers or duties it is necessary to process personal data of residents or people using the Parish Council's services. We will always take into account your interests and rights. This Privacy Policy sets out your rights and the Parish Council's obligations to you in detail.

We may also process personal data if it is necessary for the performance of a contract with you, or to take steps to enter into a contract. An example of this would be processing your data in connection with a burial in the cemetery, or the acceptance of an allotment tenancy.

Sometimes the use of your personal data requires your consent. We will first obtain your consent to that use.

8. Sharing your Personal Data

The Parish Council will implement appropriate security measures to protect your personal data. This section of the Privacy Policy provides information about the third parties with whom the Parish Council will share your personal data. These third parties also have an obligation to put in place appropriate security measures and will be responsible to you directly for the manner in which they

Topcroft Parish Council

process and protect your personal data. It is likely that we will need to share your data with some or all of the following (but only where necessary):

- Our agents, suppliers and contractors. For example, we may ask a commercial provider to publish or distribute newsletters on our behalf, or to maintain our database software;
- On occasion, other local authorities or not for profit bodies with which we are carrying out joint ventures e.g. in relation to facilities or events for the community.

9. How long do we keep your Personal Data?

We will keep some records permanently if we are legally required to do so. We may keep some other records for an extended period of time. For example, it is current best practice to keep financial records for a minimum period of 8 years to support HMRC audits or provide tax information. We may have legal obligations to retain some data in connection with our statutory obligations as a public authority. The Parish Council is permitted to retain data in order to defend or pursue claims. In some cases, the law imposes a time limit for such claims (for example 3 years for personal injury claims or 6 years for contract claims). We will retain some personal data for this purpose as long as we believe it is necessary to be able to defend or pursue a claim. In general, we will endeavour to keep data only for as long as we need it. This means that we will delete it when it is no longer needed.

10. Your Rights and Your Personal Data

You have the following rights with respect to your personal data:

When exercising any of the rights listed below, in order to process your request, we may need to verify your identity for your security. In such cases we will need you to respond with proof of your identity before you can exercise these rights.

- (i) *The right to access personal data we hold on you*
- (ii) *The right to correct and update the personal data we hold on you*
- (iii) *The right to have your personal data erased*
- (iv) *The right to object to processing of your personal data or to restrict it to certain purposes only*
- (v) *The right to data portability*
- (vi) *The right to withdraw your consent to the processing at any time for any processing of data to which consent was obtained*
- (vii) *The right to lodge a complaint with the Information Commissioner's Office.*

You can contact the Information Commissioners Office on 0303 123 1113 or via email <https://ico.org.uk/global/contact-us/email/> or at the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

11. Transfer of Data Abroad

Any personal data transferred to countries or territories outside the European Economic Area ("EEA") will only be placed on systems complying with measures giving equivalent protection of personal rights either through international agreements or contracts approved by the European Union. Our website is also accessible from overseas so on occasion some personal data (for example in a newsletter) may be accessed from overseas.

12. Further Processing

If we wish to use your personal data for a new purpose, not covered by this Privacy Policy, then we will provide you with a Privacy Notice explaining this new use prior to commencing the processing and setting out the relevant purposes and processing conditions. Where and whenever necessary, we will seek your prior consent to the new processing.

Topcroft Parish Council

13. Changes to this policy

The Parish Council will keep this Privacy Policy under regular review and we will place any updates on the website.

14. Contact Details

Please contact the Clerk if you have any questions about this Privacy Policy or the personal data, we hold about you or to exercise all relevant rights, queries or complaints.

Topcroft Parish Council

STAFF, COUNCILLORS AND ROLE HOLDERS PRIVACY NOTICE

*“Staff” means employees, workers, agency staff and those retained on a temporary or permanent basis

**Includes, councillors, volunteers, contractors, agents, and other role holders within the council including former staff*and former councillors. This also includes applicants or candidates for any of these roles.

1. Your Personal Data – What Is It?

“Personal data” is any information about a living individual which allows them to be identified from that data (for example a name, photograph, video, email address, or address). Identification can be directly using the data itself or by combining it with other information which helps to identify a living individual (e.g., a list of staff may contain personnel ID numbers rather than names but if you use a separate list of the ID numbers which give the corresponding names to identify the staff in the first list then the first list will also be treated as personal data). The processing of personal data is governed by legislation relating to personal data which applies in the United Kingdom including the General Data Protection Regulation (the “GDPR”) and other legislation relating to personal data and rights such as the Human Rights Act.

2. Who Are We?

This Privacy Notice is provided to you by the Council which is the data controller for your data.

The Council Works Together With:

- Other data controllers, such as local authorities, public authorities, central government and agencies such as HMRC and DVLA
- Staff pension providers
- Former and prospective employers
- DBS services suppliers
- Payroll services providers
- Recruitment Agencies
- Credit reference agencies

We may need to share personal data we hold with them so that they can carry out their responsibilities to the council and our community. The organisations referred to above will sometimes be “joint data controllers”. This means we are all responsible to you for how we process your data where for example two or more data controllers are working together for a joint purpose. If there is no joint purpose or collaboration then the data controllers will be independent and will be individually responsible to you.

3. The Council Will Comply with Data Protection Law. This Says That the Personal Data We Hold About You Must Be:

- Used lawfully, fairly and in a transparent way.
- Collected only for valid purposes that we have clearly explained to you and not used in any way that is incompatible with those purposes.
- Relevant to the purposes we have told you about and limited only to those purposes.
- Accurate and kept up to date.
- Kept only as long as necessary for the purposes we have told you about.
- Kept and destroyed securely including ensuring that appropriate technical and security measures are in place to protect your personal data to protect personal data from loss, misuse, unauthorised access and disclosure.

Topcroft Parish Council

4. What Data Do We Process?

- Names, titles, and aliases, photographs.
- Start date / leaving date
- Contact details such as telephone numbers, addresses, and email addresses.
- Where they are relevant to our legal obligations, or where you provide them to us, we may process information such as gender, age, date of birth, marital status, nationality, education/work history, academic/professional qualifications, employment details, hobbies, family composition, and dependants.
- Non-financial identifiers such as passport numbers, driving licence numbers, vehicle registration numbers, taxpayer identification numbers, staff identification numbers, tax reference codes, and national insurance numbers.
- Financial identifiers such as bank account numbers, payment card numbers, payment/transaction identifiers, policy numbers, and claim numbers.
- Financial information such as National Insurance number, pay and pay records, tax code, tax and benefits contributions, expenses claimed.
- Other operational personal data created, obtained, or otherwise processed in the course of carrying out our activities, including but not limited to, CCTV footage, recordings of telephone conversations, IP addresses and website visit histories, logs of visitors, and logs of accidents, injuries and insurance claims.
- Next of kin and emergency contact information
- Recruitment information (including copies of right to work documentation, references and other information included in a CV or cover letter or as part of the application process and referral source (e.g., agency, staff referral))
- Location of employment or workplace.
- Other staff data (not covered above) including; level, performance management information, languages and proficiency; licences/certificates, immigration status; employment status; information for disciplinary and grievance proceedings; and personal biographies.
- CCTV footage and other information obtained through electronic means such as swipe-card records.
- Information about your use of our information and communications systems.

5. We Use Your Personal Data for Some or All of The Following Purposes:

Please note: We need all the categories of personal data in the list above primarily to allow us to perform our contract with you and to enable us to comply with legal obligations.

- Making a decision about your recruitment or appointment.
- Determining the terms on which you work for us.
- Checking you are legally entitled to work in the UK.
- Paying you and, if you are an employee, deducting tax and National Insurance contributions.
- Providing any contractual benefits to you
- Liaising with your pension provider.
- Administering the contract, we have entered into with you.
- Management and planning, including accounting and auditing.
- Conducting performance reviews, managing performance and determining performance requirements.
- Making decisions about salary reviews and compensation.
- Assessing qualifications for a particular job or task, including decisions about promotions.
- Conducting grievance or disciplinary proceedings.
- Making decisions about your continued employment or engagement.
- Making arrangements for the termination of our working relationship.
- Education, training and development requirements.

General Data Protection Regulations Policy

Adopted: 9th July 2018

Reviewed: 11th March 2024

Topcroft Parish Council

- Dealing with legal disputes involving you, including accidents at work.
- Ascertaining your fitness to work.
- Managing sickness absence.
- Complying with health and safety obligations.
- To prevent fraud.
- To monitor your use of our information and communication systems to ensure compliance with our IT policies.
- To ensure network and information security, including preventing unauthorised access to our computer and electronic communications systems and preventing malicious software distribution.
- To conduct data analytics studies to review and better understand employee retention and attrition rates.
- Equal opportunities monitoring.
- To undertake activity consistent with our statutory functions and powers including any delegated functions.
- To maintain our own accounts and records;
- To seek your views or comments;
- To process a job application;
- To administer councillors' interests
- To provide a reference.

Our processing may also include the use of CCTV systems for monitoring purposes.

Some of the above grounds for processing will overlap and there may be several grounds which justify our use of your personal data.

We will only use your personal data when the law allows us to. Most commonly, we will use your personal data in the following circumstances:

- Where we need to perform the contract, we have entered into with you.
- Where we need to comply with a legal obligation.

We may also use your personal data in the following situations, which are likely to be rare:

- Where we need to protect your interests (or someone else's interests).
- Where it is needed in the public interest [or for official purposes].

6. How We Use Sensitive Personal Data

We may process sensitive personal data relating to staff, councillors and role holders including, as appropriate:

- information about your physical or mental health or condition in order to monitor sick leave and take decisions on your fitness for work;
- your racial or ethnic origin or religious or similar information in order to monitor compliance with equal opportunities legislation;
- in order to comply with legal requirements and obligations to third parties.

These types of data are described in the GDPR as "Special categories of data" and require higher levels of protection. We need to have further justification for collecting, storing and using this type of personal data.

We may process special categories of personal data in the following circumstances:

- In limited circumstances, with your explicit written consent.
- Where we need to carry out our legal obligations.
- Where it is needed in the public interest, such as for equal opportunities monitoring or in relation to our pension scheme.
- Where it is needed to assess your working capacity on health grounds, subject to appropriate confidentiality safeguards.

General Data Protection Regulations Policy

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Topcroft Parish Council

Less commonly, we may process this type of personal data where it is needed in relation to legal claims or where it is needed to protect your interests (or someone else's interests) and you are not capable of giving your consent, or where you have already made the information public.

7. Do We Need Your Consent to Process Your Sensitive Personal Data?

- We do not need your consent if we use your sensitive personal data in accordance with our rights and obligations in the field of employment and social security law.
- In limited circumstances, we may approach you for your written consent to allow us to process certain sensitive personal data. If we do so, we will provide you with full details of the personal data that we would like and the reason we need it, so that you can carefully consider whether you wish to consent.
- You should be aware that it is not a condition of your contract with us that you agree to any request for consent from us.

8. Information About Criminal Convictions

- We may only use personal data relating to criminal convictions where the law allows us to do so. This will usually be where such processing is necessary to carry out our obligations and provided, we do so in line with our data protection policy.
- Less commonly, we may use personal data relating to criminal convictions where it is necessary in relation to legal claims, where it is necessary to protect your interests (or someone else's interests) and you are not capable of giving your consent, or where you have already made the information public.
- We will only collect personal data about criminal convictions if it is appropriate given the nature of the role and where we are legally able to do so. Where appropriate, we will collect personal data about criminal convictions as part of the recruitment process or we may be notified of such personal data directly by you in the course of you working for us.

9. What Is the Legal Basis for Processing Your Personal Data?

Some of our processing is necessary for compliance with a legal obligation.

We may also process data if it is necessary for the performance of a contract with you, or to take steps to enter into a contract.

We will also process your data in order to assist you in fulfilling your role in the council including administrative support or if processing is necessary for compliance with a legal obligation.

10. Sharing Your Personal Data

Your personal data will only be shared with third parties including other data controllers where it is necessary for the performance of the data controllers' tasks or where you first give us your prior consent. It is likely that we will need to share your data with:

- Our agents, suppliers and contractors. For example, we may ask a commercial provider to manage our HR/ payroll functions or to maintain our database software;
- Other persons or organisations operating within local community.
- Other data controllers, such as local authorities, public authorities, central government and agencies such as HMRC and DVLA
- Staff pension providers
- Former and prospective employers
- DBS services suppliers
- Payroll services providers
- Recruitment Agencies
- Credit reference agencies
- Professional advisors

Topcroft Parish Council

- Trade unions or employee representatives

11. How Long Do We Keep Your Personal Data?

We will keep some records permanently if we are legally required to do so. We may keep some other records for an extended period of time. For example, it is currently best practice to keep financial records for a minimum period of 8 years to support HMRC audits or provide tax information. We may have legal obligations to retain some data in connection with our statutory obligations as a public authority. The council is permitted to retain data in order to defend or pursue claims. In some cases, the law imposes a time limit for such claims (for example 3 years for personal injury claims or 6 years for contract claims). We will retain some personal data for this purpose as long as we believe it is necessary to be able to defend or pursue a claim. In general, we will endeavour to keep data only for as long as we need it. This means that we will delete it when it is no longer needed.

12. Your Responsibilities

It is important that the personal data we hold about you is accurate and current. Please keep us informed if your personal data changes during your working relationship with us.

13. Your Rights in Connection with Personal Data

You have the following rights with respect to your personal data:

When exercising any of the rights listed below, in order to process your request, we may need to verify your identity for your security. In such cases we will need you to respond with proof of your identity before you can exercise these rights.

a) *The right to access personal data we hold on you*

- At any point you can contact us to request the personal data we hold on you as well as why we have that personal data, who has access to the personal data and where we obtained the personal data from. Once we have received your request, we will respond within one month.
- There are no fees or charges for the first request but additional requests for the same personal data or requests which are manifestly unfounded or excessive may be subject to an administrative fee.

b) *The right to correct and update the personal data we hold on you*

- If the data we hold on you is out of date, incomplete or incorrect, you can inform us and your data will be updated.

c) *The right to have your personal data erased*

- If you feel that we should no longer be using your personal data or that we are unlawfully using your personal data, you can request that we erase the personal data we hold.
- When we receive your request, we will confirm whether the personal data has been deleted or the reason why it cannot be deleted (for example because we need it for to comply with a legal obligation).

d) *The right to object to processing of your personal data or to restrict it to certain purposes only*

- You have the right to request that we stop processing your personal data or ask us to restrict processing. Upon receiving the request, we will contact you and let you know if we are able to comply or if we have a legal obligation to continue to process your data.

e) *The right to data portability*

- You have the right to request that we transfer some of your data to another controller. We will comply with your request, where it is feasible to do so, within one month of receiving your request.

f) *The right to withdraw your consent to the processing at any time for any processing of data to which consent was obtained*

Topcroft Parish Council

- You can withdraw your consent easily by telephone, email, or by post (see Contact Details below).

g) *The right to lodge a complaint with the Information Commissioner's Office.*

- You can contact the Information Commissioners Office on 0303 123 1113 or via email <https://ico.org.uk/global/contact-us/email/> or at the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

14. Transfer of Data Abroad

Any personal data transferred to countries or territories outside the European Economic Area ("EEA") will only be placed on systems complying with measures giving equivalent protection of personal rights either through international agreements or contracts approved by the European Union. Our website is also accessible from overseas so on occasion some personal data (for example in a newsletter) may be accessed from overseas.

15. Further Processing

If we wish to use your personal data for a new purpose, not covered by this Privacy Notice, then we will provide you with a new notice explaining this new use prior to commencing the processing and setting out the relevant purposes and processing conditions. Where and whenever necessary, we will seek your prior consent to the new processing, if we start to use your personal data for a purpose not mentioned in this notice.

16. Changes to This Notice

We keep this Privacy Notice under regular review and we will place any updates on the website.

17. Contact Details

Please contact us if you have any questions about this Privacy Notice or the personal data, we hold about you or to exercise all relevant rights, queries or complaints.

You can contact the Information Commissioners Office on 0303 123 1113 or via email <https://ico.org.uk/global/contact-us/email/> or at the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Topcroft Parish Council

GENERAL DATA PROTECTION AWARENESS CHECKLIST FOR COUNCILLORS

The General Data Protection Regulation (GDPR) will apply in the UK from 25th May 2018. Whilst parish councils are expected to comply with GDPR, individual councillors will also need to ensure that they protect an individual's personal data whether it is stored electronically or as a hard copy. This applies only to living individuals (not the deceased, companies, other authorities and charities)

Personal data includes:

- Names and addresses
- Telephone numbers
- Email addresses
- IP addresses

The following measures are recommended to help councillors comply with GDPR:

Action	Noted ✓
Set up a separate email account for parish council correspondence	
Ensure that all devices (computers, laptops, phones) are password protected	
Do not forward on emails or email threads as they may contain personal data	
Copy and paste information from an email if you want to pass it on, rather than forwarding on an email to remove the IP address from the header.	
Where possible direct all correspondence to the clerk who can obtain the necessary consent.	
Where possible avoid holding an individual's information in a councillor's home or on a councillor's own PC. If a councillor has to hold any information containing personal data on behalf of the Parish Council, it needs to be stored securely in a locked room or cabinet or if on a PC, in an encrypted folder.	
Make sure your antivirus software and operating system are up-to-date.	
Make sure your computer's firewall is turned on.	
Inform the Data Protection Officer of any breaches within 48 hours.	

I confirm that I have read the information above and understand my responsibility as a parish councillor for protecting personal data.

Topcroft Parish Council

Data Information Audit								
Category	Documents Held	Personal Details Held	Purpose	Legal Basis	Shared With	Purpose of Sharing	Privacy Notice	Length of time to be held
Staff	HR Records, contract, references, applications, appraisals, grievance & disciplinary	Name, address, telephone numbers, email address	Contractual	Contract/legal obligation	Councillors, Insurer, Payroll Services (if used), Auditors	Appointment, annual appraisal, fidelity claim	As published on website	12 months from termination (for references)
	Payroll/ pension records	NI number, tax and pension records	Pay, pension contributions	Contract/legal obligation	Councillors, HMRC, Pension Fund, Auditors	Financial internal controls, legal obligations	As published on website	7 years from termination
	Applications, CVs, references of applicants	Name, address, telephone numbers, email address, employment history	Recruitment	Contract/legal obligation	Councillors	Recruitment	As published on website	6 months after position filled
Councillors	Contact details	Name, address, telephone numbers, email address	Transaction of council business	Legal obligation	Public knowledge	Transaction of council business	As published on website	At end of term of office
	Register of Interests	Pecuniary and other interests	Legal obligation	Legal obligation	District Council website and public knowledge	Legal obligation	As published on website	At end of term of office
	Correspondence, letter/email	Name, address, telephone numbers, email address	Transaction of council business	Public interest	Councillors and other authorities (with permission)	Transaction of council business	As published on website	2 years, unless there is any historical interest or likely to be any future need
Members of the Public	Contact details of landowners and those involved in local groups	Name, address, telephone numbers, email address	Transaction of council business	Public interest	Councillors and other authorities (with permission)	Transaction of council business	As published on website	For as long as they are involved in the parish
	Public Grant Applications	Name, address, telephone numbers, email address	Transaction of council business	Public interest	Councillors and personal information removed from publicised information (minutes etc).	Transaction of council business	As published on website	7 years if granted, 1 year if not
	Electoral Role	Name, address	Transaction of council business	Public interest	Not shared	N/A	District Council's responsibility	Only most recent versions retained
Contractors	Freedom of Information Requests	Name, address, telephone numbers, email address	Transaction of council business	Public interest	Councillors, External professional Advisers	Transaction of council business	As published on website	2 years, unless there is any historical interest or likely to be any future need
	Contact details	Name, address, telephone numbers, email address	Transaction of council business	Contract	Councillors, Auditors, Public inspection on audit	Transaction of council business	As published on website	For as long as contract is maintained and for any more as is necessary for guarantee purposes.
	Invoices	Name, address, telephone numbers, email address, bank details	Transaction of council business	Contract	Councillors, Auditors, Public inspection on audit	Transaction of council business	As published on website	7 years
	Tenders/Quotes	Name, address, telephone numbers, email address	Transaction of council business	Contract	Councillors, Auditors, Public inspection on audit	Transaction of council business	As published on website	7 years
All Documents	Kept on password protected laptop and datastick and in a locked filing cabinet. Data will be disposed of by shredding.							